

QUALITY, ENVIRONMENT AND SAFETY POLICY



Cesano Boscone, 01/01/2022

OBJECTIVES

is customer satisfaction and the continuous improvement of the product and related services, respect for the environment and the prevention of pollution, and considers occupational health and safety as an integral part of the company's management within the scope of its activities. The customer's basic expectations can be summarised as high professionalism, convenient pricing, and full compliance with the customer's requests and applicable requirements thanks to constantly evolving technical and commercial support.

STRATEGY

The company decided to provide itself with a Management System to ensure the achievement of objectives in its activities:

DESIGN, ASSEMBLY AND SUPPLY OF PLANTS FOR ENERGY PRODUCTION AND DISTRIBUTION

The achievement of the above objectives can be summarised as:

Context and risk analysis:

- Periodically analysing the context and risks to which the company is subjected in order to ensure continuity of products and services

Highly professional:

- Deliver a product/service to the customer with the most suitable tools and the most competent personnel.

Transparency and trust:

- Before any intervention, the type of service/product and how it should be delivered is always assessed.
- Complete traceability of all work carried out by filling in control forms.

Availability:

- Immediate intervention and availability

Warranty and quality:

- The provision of a service/product that always meets the requirements agreed with the customer and fulfils their expectations.
- Technical training and constant updating of all personnel.

The Customer Relationship:

- Customer satisfaction is constantly monitored because anticipation and satisfaction of customer needs form the basis of the company's quality system.

Environmental protection and respect:

- The Management considers the respect and protection of all environmental aspects applicable to the activities to be of fundamental importance, always ensuring full compliance with legislation and any other applicable requirements

Health and safety:

- Continuous improvement of occupational health and safety management and performance and effective implementation of a preventive approach to occupational accidents and illnesses
- Compliance with applicable legislation and regulations and other requirements to which it has adhered and focused its attention by preventing occupational accidents and illnesses.
- Continuous dissemination to the entire company organisation and external stakeholders of this policy, the occupational health and safety objectives, harmonised with the organisation's general objectives, and the related implementation programmes, which are periodically reviewed.

Communication:

- Communication within the organisation takes place via the Notice Boards, where any internal communications relating to the Integrated Management System are posted, and via e-mail or internal telephone calls.
- In addition, special meetings may be held, which will be minuted and copies kept by the Environment or Quality Manager.

Outsourcing:

- An important aspect of the integrated management system is the management of outsourced activities, the company management decided to carefully manage outsourced activities with a careful selection of suppliers.

The Quality, Environment and Safety System is suitably documented to represent the company's intentions with regard to the application of Quality, Environment and Safety management and to serve as a basis for Evaluation and Certification by the relevant National/International Bodies and Clients.

The Policy must be understood at all levels of the corporate organisational structure. It is therefore distributed to all interested parties.

MANAGEMENT COMMITMENT

The management is committed to defining and maintaining an appropriate structural framework within the company and to communicating the integrated management system and making it understood within the organisation. Management also undertakes to review the management system annually to ascertain its continued suitability and to make the necessary improvements.

The Management