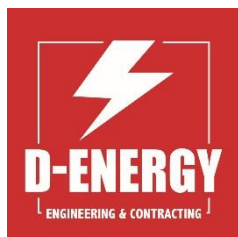


# QUALITY POLICY



**Cesano Boscone, 13/03/2018**

D ENERGY s.r.l. mission is the **customer satisfaction and the continuous improvement of products and the relative services** by a full respect of customers' requirements and applications, thanks to a persistent development of technical and commercial support.

In line with the strategy, a Quality Management System has been adopted to assure the achievement of the objectives of the activities, being the main scope the:

## **ENGINEERING AND SUPPLY OF PLANTS FOR ENERGY GENERATION AND DISTRIBUTION**

All principles in the ISO 9001:2015 reference standard are applied to the activities.

To achieve these commitments, the following objectives have been set:

- Supply the customer with a product/service with relevant accessories, involving the most suitable tools and high qualified staff;
- Traceability at every phase of the project through suitable registrations.
- Technical training and periodic updating of personnel skills.

The satisfaction of involved subjects is constantly monitored through indicators and analysis.

The proceedings of the Quality System are fully documented through procedures and operating instructions.

This Quality Policy shall be distributed at every level of the company.

Business performance analysis will be reviewed periodically through specific indicators, enabling the Management to constantly monitor the trend and every prospective deviation from the identified objectives, to guarantee a prompt action in case of need.

## **MANAGEMENT COMMITMENT**

The Management is committed to determine and ensure compliance with the standards of reference and to acknowledge the Quality Management System within the company.

Furthermore, the Management intends to yearly review the Quality Management System to guarantee the constant accordance with the regulations, applying all the processes of enhancement.

**The Management**